



Blackboard Collaborate Session Headset Examples

In order to avoid audio feedback, Blackboard Collaborate Session participants and presenters are required to use headset microphones. ITD recommends purchasing a headset that connects via a USB port. Using only headphones and the computer's internal microphone will cause feedback and/or echos for everyone in the session but you. USB headsets are more dependable and compatible overall (Windows 7 users frequently encounter driver issues with non-USB headsets). The headset that ITD staff generally use is highlighted in yellow.

Product	Connector	Range	Price	Reviews/Purchase	Compatibility		
					Windows Vista/XP/7/*10	Mac OS X	Linux
Logitech ClearChat Comfort USB Headset	USB	8ft	\$24.95	Google Review Amazon Page	Y*	Y	Y - confirmed on Ubuntu 11.10 (64 bit) and Kubuntu 9.04 (64 bit)
Sennheiser PC 36 USB Headset with Microphone	USB	8ft	\$59.74	Amazon Page	Y	Y	Undocumented
Logitech H340 USB Connector Supra-aural Headset	USB	6ft	\$26.51	NewEgg Page	Y*	Y	Undocumented
Microsoft L2 LifeChat LX-3000 USB Connector Circumaural Headset	USB	6ft	\$24.23	NewEgg Page	Y	Y	Undocumented



We do NOT recommend these following:

Single or dual 3.5 mm inputs. Mac tends to have more problems with these than Windows machines: On many Macs 3.5 mm headsets won't work properly without purchasing additional hardware like an [iMic](#).

iPhone headphones that have built-in microphones. Though it is sometimes possible to use for programs like Skype, these headsets can cause heavy interference in Blackboard Collaborate sessions.

Surround sound headsets. These will NOT work in Blackboard Collaborate.

For information on configuring your headset for use in Blackboard Collaborate please consult our [Blackboard Collaborate Audio FAQ](#) (login required). You may, however, want to conduct your own research. In this case, we suggest starting with the following:

- [Amazon](#)
- [CNET](#)
- [Headsets.com](#)
- [Tiger Direct](#)
- [NewEgg](#)

Are you a Linux user? Have you found a headset that works well? We'd like to hear from you. Please e-mail us at help@support.ischool.illinois.edu.